

MORE INFORMATION ON MEDIATION

QUALIFICATIONS

ADR International Certificate of Approval
MSSA Certificate of Approval

WHAT IS MEDIATION?

Mediation is the process by which a mediator assists parties to resolve the dispute between them by facilitating discussions between the parties, assisting them in identifying issues, clarifying priorities, exploring ideas of compromise and generating options to attempt to resolve the dispute.

ADVANTAGES OF MEDIATION

- Minimal involvement of the legal profession
- Cost effective and efficient
- Confidential
- Self-empowering (the parties own the process)
- Promotes better communication
- Bridging mistrust
- Flexible, changeable, creative
- Win-win and mutual gain outcomes
- Informal
- Private and confidential
- Saves time
- More empathy and understanding

WHO NEEDS MEDIATION?

The circumstances when mediation is needed:

- If the parties relationship is important to them
- If the parties are committed and don't want 'their day in court'
- If costs and time are important
- If confidentiality is important
- If the parties have a need to be heard and understood

LET'S CONNECT

Reach out for an introductory session to start the conflict resolution process.

For any questions
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For more information
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